

Clear browser's cache and cookies.

Internet Explorer 8

1. From the **saFeTy** menu in the upper right, click **Delete Browsing History...**
2. Deselect (i.e., uncheck) **Preserve Favorites website data**, and select (i.e., check) **Temporary Internet files, Cookies, and History**.
3. Click **Delete**.

Internet Explorer 7

1. From the **Tools** menu in the upper right, select **Delete Browsing History**.
2. Next to "Temporary Internet Files", click **Delete files...**

To delete your cookies, click **Delete Cookies**.
3. Click **Close**, and then click **OK** to exit.

Firefox 3.5 for Windows

1. From the **Tools** menu, select **Clear Recent History...**
2. From the **Time range to clear:** drop-down menu, select the desired range; to clear your entire cache, select **Everything**.
3. Click the down arrow next to "Details" to choose what history elements to clear (e.g., check **cookies** to clear cookies). Click **Clear Now**.

Firefox 3 for Windows

From the **Tools** menu, select **Clear Private Data...**, and then check **Cache** and **Cookies**. Click **Clear Private Data Now**.

Safari

1. From the **Safari** menu, select **Reset Safari...**
2. From the menu, only select **Empty the cache** and **Remove all cookies**, then press **Reset**.

Firefox 3.5 for Mac OS X

1. From the **Tools** menu, select **Clear Recent History...**
2. From the **Time range to clear:** drop-down menu, select the desired range; to clear your entire cache, select **Everything**.
3. Click the down arrow next to "Details" to choose what history elements to clear. Click **Clear Now**.

Firefox 3 for Mac OS X

1. In Firefox, from the **Tools** menu, select **Clear Private Data**.
2. Make sure **Cache** and **Cookies** are checked, and then click **Clear Private Data Now**.